THESUMMIT® Retailer Newsletter

New Neighbors Coming Soon

Woodhouse Spa: Opening late March 2019

Visitors will be able to enjoy a peaceful, relaxing day away with massages, facials, or a soak in the Aroma Bath. Located in Saks Plaza.

Sephora: Trader Joes is getting a new neighbor, Sephora will be relocating next door. Their new space will be 5,520 square feet.

Anthony Vince Nail Spa: Come relax the senses, repair and nourish your hands and feet. Located in Saks Plaza.





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January 2018

HAPPY NEW YEAR

SPECIAL THANKS

Santa Set Sponsor

In 2018, ARHAUS, decorated our North Pole Pop Up shop's Santa set and visitor seating area. The set was used in all photos with Santa this season and added such holiday cheer to the space.

Thank you ARHAUS!





MONTHLY EXPERIENCE SIGNAGE

Every month The Summit creates 22"X28" signage of our monthly calendar of events which is placed throughout the property to promote your in-store customer experiences and events. Participation is FREE. Please note, to be included on this signage, you must provide an EXPERIENCE that will be at your Summit store —sales and product promotion will not be accepted. This is a

great opportunity for you to promote your events to all our guests on property!

How to participate?

Email the <u>marketing team</u> with your store experience and/or event on a monthly basis (no later than the 25th of the month to be considered for the next month's signage). We do not pre-promote so it must be submitted for that upcoming month (i.e. February events will be due by January 25th).



10/5	Food Truck Friday
10/8	Sweat Free Fitness Class - Pure Barre
10/11	Buti Glow Yoga
10/15	Sweat Free Fitness Class - Yoga
10/17	Shop Save & Share Kick-off Party
10/18	Maker Workshop: Halloween Cookie Decorating
10/20	BlueMercury's Grand Opening
10/22	Sweat Free Fitness Class - Club Pilates
10/25	Maker Workshop: Macrame Plant Hanging
10/27	Chalktober Fest
10/29	Sweat Free Fitness Class - Mat Pilates
11/16	Lights Up
	FOR MORE INFORMATION,

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THE SUMMIT EMPLOYEE DISCOUNTS

Employees must show proper ID to redeem.

- 10% OFF Alumni Hall, Fab'rik, The Fitting Touch, L'Occitane, Lily Rain, Macaroni Grill, Pieology Pizzeria, Seasons 52, Soft Surroundings, Taco Mama, Village Tavern
- <u>15% OFF</u>: Soma and Frutta Bowls
- 20% OFF Aveda, Belk
 Salon & Spa, California
 Pizza Kitchen

TENANT SPOTLIGHT

Blood Drive Monday, Jan. 28

1-5 PM

RSM is hosting the Red Cross Blood Drive in January! If your store or restaurant can contribute a coupon or item, those are always appreciated by the donors.



NOTES FROM THE OFFICE

Update Emergency Contact Information

We are updating all tenant emergency contacts for the Building Engines Alert System. This information is only used by property management in the case of an emergency and important property updates.

Please <u>email</u> us with your contact information for store managers and any additional contacts no later than January 18. Include person's name, position, personal phone number, and email address. To receive, text alerts you must also include the cell phone service provider for those contacts.

The Summit Gift Card Reminders



Shoppers have begun the hunt for post-holiday markdowns, visiting their favorite stores to cash in their assortment of gift cards received from family, friends and colleagues. This is the time to make sure that all your new hires are aware of The Summit Gift Card Program guidelines.

Helpful reminders:

- Always ask for the gift card's remaining balance before processing a transaction.
- Return the gift card to the customer (even if the funds are depleted on the card).
- To resolve any issues, make sure to **call Merchant Support at 1-800-755-8713** while the customer is still present. Keep this important phone number at all store registers.
- If your Point of Sale system has had a software update this could affect your ability to accept The Summit Gift Card. In this case, we will need to reactivate you in the system. Contact The Guest Services Office to set this up by calling 205-967-0111.



JANUARY 2019 CALENDAR

- Jan. 12 Paper Source's DIY Calendar Workshop
- Martin Luther King Jr. Day Jan. 21
- Storytime Featuring Pig the Pug at Jan. 26 Barnes & Noble
- Jan. 28 Red Cross Blood Drive at RSM

Don't forget to share your upcoming events with us!

well as the Retailer Newsletter,

- Visit our website at thesummitbirmingham.com
- Scroll to the bottom of the page and click on the box that says "Store Log In"
- Enter the password sales4u

